

CASE STUDY

Empowering Data and Dashboard Migration for an Energy Management Leader

Client Profile

The client is a global leader in energy management technology, offering solar and storage solutions for both residential and commercial applications.



The client achieved **greater productivity**, enhanced call handling, nearly perfect data migration accuracy, and **faster decision-making**.

CHALLENGES



The client struggled with:

- Lack of alignment between technology demands and existing initiatives
- Bandwidth limitations delayed the EBS implementation process
- Poor visual adoption and concerns over data safety
- Diverse project demands led to reduced productivity and inefficient resource allocation

SOLUTIONS



ITHENA's Rapid Deployment Solution (iRDS) empowered the client with:

1

Training Programs

Provided extensive training programs to enhance visual adoption and data safety

2

Persona-based Solution

Empowered the team with personalized tools and system setup support

3

Data Integration

Seamlessly integrated EBS and migrated data to create actionable dashboards

4

Project Management

Employed certified project managers to ensure timely delivery and comprehensive oversight

BENEFITS



78%

Increase in productivity in one week

30%

Boost in calls per hour

99%

Accuracy rate in migrated data

30%

Faster decision making



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